

DIRECTIONS TO THE ANIMAL RECEPTION CENTRE

From the M25

Leave the motorway at Junction 14 and head for "Terminal 4 and Cargo"- From the junction you will head along a dual carriageway and come to a roundabout- head straight over this roundabout, and the next. Follow the road through the cargo area, going straight on at 3 sets of traffic lights. There will be a canal to your right. When you come to a roundabout turn right, heading over the canal. At this point you should be able to see the Animal Reception centre to your right- it is a yellow brick building with a large "Q" on top of it which is lit at night. As you come over the canal you will come to another roundabout. You need to go all the way round, almost back on yourself, and enter the car park of the Animal Reception Centre. If you reach Terminal 4 you have missed the turn! Turn around at the terminal 4 roundabout and head back towards the cargo area.

From London

Coming west out of central London you should drive along the A4 towards Brentford and then towards Heathrow. This will take you from the A4 to the A30. Drive towards the M25, but once you have passed Hatton Cross tube station, follow the dual carriageway and take a left as the road filters off. The Hilton will be on your right. The road will take you over the A30 and to the roundabout outside Terminal 4. Turn left at this roundabout (there is a lane which by-passes the roundabout) and head down the hill. When you come to the next roundabout, turn left, and cross over the canal. At this point you should be able to see the Animal Reception Centre ahead of you to your left- it is a yellow brick building with a large "Q" on top of it which is lit at night. As you come over the canal you will come to another roundabout. You need to go all the way round, almost back on yourself, and enter the car park of the Animal Reception Centre.

From Terminal 4

On foot: It is possible to walk- if you walk out of the exit at Arrivals and go right, following the taxi ranks, you will see the ramp to the Departures area above. Underneath the bottom of the ramp to the left of the cab rank is a public footpath, leading to a pavement by a fence. If you follow this path you will eventually come to a roundabout where you will be able to see the ARC- it is a yellow brick building with a big yellow "Q" on top of it. You can cross the road (careful- airport drivers are unpredictable) to get to the ARC.

By road you will come out of Terminal 4 at the Terminal 4 roundabout. Turn right and head down the hill. When you come to the next roundabout, turn left, and cross over the canal. At this point you should be able to see the Animal Reception Centre ahead of you to your left- it is a yellow brick building with a large "Q" on top of it which is lit at night. As you come over the canal you will come to another roundabout. You need to go all the way round, almost back on yourself, and enter the car park of the Animal Reception Centre.

From Terminals 1, 2, and 3.

From the central area take the tunnel out toward the motorway, staying in the left lane so that when you come to the roundabout with the model airplane in the centre you can turn left heading towards Terminal 5. Take the perimeter road and follow it past Terminal 5 (through one set of

lights) until the road snakes to the left and you come to a roundabout. Turn left at this roundabout and head towards Terminal 4. Follow the road through the cargo area, going straight on at 3 sets of traffic lights. There will be a canal to your right. When you come to a roundabout turn right, heading over the canal. At this point you should be able to see the Animal Reception centre to your right- it is a yellow brick building with a large “Q” on top of it which is lit at night. As you come over the canal you will come to another roundabout. You need to go all the way round, almost back on yourself, and enter the car park of the Animal Reception Centre. If you reach Terminal 4 you have missed the turn! Turn around at the terminal 4 roundabout and head back towards the cargo area.

Public Transport

There is no bus to take owners to the Animal Reception Centre. It's around a 25 min cab drive from the Terminals 1, 2 and 3 and a 10 min drive from T5. Terminal 4 is about 5 minutes away from the ARC.

The closest mainline train stations are Feltham and Staines, or the Heathrow Express to Terminal 4. The closest tube station is Terminal 4. If T4 is not open, then Hatton Cross is the next best- they are both on the Piccadilly Line. There are a number of bus services that will take you to T4 or to Heathrow Central. Details of all the public transport options can be found on the Heathrow Airport Website. There is free parking and there are comfy sofas in the ARC reception area, so if you have to wait at all you will be comfortable.

If you arrive by taxi, we recommend that you check to see how long it will be before your pet is ready for collection before you make the driver wait. Both the JCS livestock staff and the staff at the ARC have phone numbers for pet friendly cabs, so we can help you on your journey home if need be.

At any point if you need help with directions please give us a ring and we'll “talk you in”. The number for our office at the ARC is 0208 759 6489. If this continually rings or is engaged, please feel free to call our main office, where we should be able to help you: 01753 682244.