Conditions of Carriage and Ethical policy

1. JCS Livestock’s priority is the well being of all animals in our care. 
   Your animal is our customer as such our primary focus is the safe arrival and departure of your animal.

2. To ensure animals travel safe, all movements must comply with all applicable local, government and international laws and regulations relating to the shipment of live animals, including guidelines and regulations of International Air Transportation Association (IATA).

3. JCS Livestock does not handle breeds that are listed under the Dangerous Dogs Act 1991 and reserves the right to refuse acceptance if we believe the dog is from this list despite its description on the pet’s health certificate. These breeds are American Staffordshire terrier, Dogo Argentino, Fila Brasilerio, Japanese Tosa and Pit Bull terrier (including the American Pit Bull terrier or Pit Bull types). The only exception is if we are asked to handle these breeds on behalf of UK Government agencies such as the Police, DEFRA or the relevant animal reception centres.

4. JCS Livestock do not transport or handle any animals destined for laboratory testing or any other experimental testing.

5. JCS Livestock do not transport or handle any wild caught birds. The only exemptions are movements benefiting the preservation of the species and part of an Internationally recognised conservation breeding program.

6. JCS Livestock is not responsible for any flight changes or cancellations, imposed by the airline, and any additional costs resulting from these changes.

7. JCS Livestock have an ethical responsibility to report any incidents of intended harm and mistreatment of animals and any illegal transportation of animals to the relevant authorities.

8. Pets must not be sedated before flight, and JCS Livestock reserve the right to refuse carriage if we believe this requirement has not been complied with.

9. JCS Livestock have the right to refuse acceptance and travel of a pet if it shows physical signs of illness or distress or showing signs of escaping from the travel crate. Should JCS Livestock feel the need to consult with a veterinarian while the pet is in our care, this will be at the owner’s cost.

10. Travelling in the cargo hold can be very stressful for your pet, so please ensure your pet has been acclimated to the crate prior to travelling, as this can help to keep them calm during transit.

11. All business is transacted in accordance with latest BIFA edition. By accepting a quotation and using our services you acknowledge that you have had opportunity to view the trading conditions on our website http://www.jamescargo.com/legal/company-trading-conditions.php

12. The shipper/pet owner must provide an emergency contact number – this must be a number for someone locally who can collect the pet should they not be able to travel. If JCS Livestock is unable to contact anyone, the pet will be boarded at the owner’s cost.

   Emergency contact name: __________________________________________
   Emergency contact number (incl. full dialling code): _____________________

Important

I have read and understood the above conditions and I accept them accordingly. This signed document is an authorisation for your shipment to transported and issuance of an air waybill in accordance with this information.

Owner/Shippers name: _________________________________________________

Signed: _____________________________________________________________________

Date: (dd/mm/yyyy) ______/_____/______